

July 27, 2023

Hospital Advisory Committee & City Council Meeting



Same Day Clinic

Intent: To provide regular, after-hours, weekday and weekend care for urgent, non-life-threatening conditions as an alternative physical setting to the Emergency Department.

Target Opening

September 2023

Leadership Support

Project Management

ERIC BLAKE

- Develop business plan (done)
- Space preparation (in progress)
- Cost center build (done)
- CareConnect build (done, final IT test in Sept.)
- Timeline (done)
- Marketing & Communications

Clinic Manager

HILARY VINCENT

- Recruitment (NP hired; start date Sept. 25, 2023)
- Clinic workflows (in progress)
- Equipment (done)
- Staff onboarding and training: once hired
- Ordering/stocking

Logistics

Initial Hours of Operation

- Monday, Thursday, Friday
 - 11:00 am - 7:00 pm Saturday, Sunday (Subject to change)
 - 8:00 am – 5:00 pm
- CLOSED Tuesday, Wednesday (Days and hours subject to change based on demand and staffing)

LOCATION

- Second floor, in the current visiting clinic space
- Visiting clinics will move to 1st floor



Scope

Appointment Types

- Schedulable, same-day appointments
- 20-minute appt. slots (can be combined as needed)
- Walk-ins will be seen at next available appt. slot

Services

- Low acuity primary care type services
 - Minor injuries
 - Upper respiratory
 - UTI
 - Skin issues



Teamwork

- Pharmacy
- Lab
- EVS
- Facilities
- Supply Chain
- House Supervisor
- Marketing & Communications
- Imaging
- Clinic



Emergency Department Update

Phase 1: New CT

Phase 2: Lab

Phase 3: ED

*Phases subject to change

Phase 1: New CT

New CT Scanner, Adjacent to
the ED

Includes:

- Control Room
- Dressing Room



Phase 2: Lab

- Complete relocation
- ED will absorb current Lab space

Phase 3: ED

Includes:

- Trauma bays
- OB exam room
- Behavioral health room
- Isolation room



Telehealth Services

Orthopedics: Telephone visits without video

General Surgery: Telephone visits without video

Oncology: Telehealth with In-touch and MyChart

Cardiology: Telehealth with In-touch and MyChart

Gastroenterology: Telehealth via My Chart



New Services

- Hospice
- Bone density scanner

Medical Group & Hospital Reporting Structure

Chief Administrative Officer: Dori Stevens

Primary Care Clinic Manager: Deb Christopher

Women's and Children's Clinic Manager: Hilary Vincent

Specialty and Visiting Clinic Manager: Alicia Betzler

Chief Medical Officer: Dr Matt Bzdega

Vice President Medical Affairs: Interview Completed, offer out

Medical Staff (Physicians, Providers)

Chief Nursing Officer: Hill Pettus

Hospital Nurse Managers



Community BBQ

Co-Hosted with City of Ketchikan

Friday, August 11

- 3:30 p.m. – Acknowledgements
- 4:00 p.m. – 6:00 p.m.
 - Food
 - Games
 - Live music
 - Bouncy house
 - Family-friendly